



Library News

Niagara University
Library

Volume 3, Issue 1
Spring Semester 2003

What Do You Think? Your Opinion Counts!

As the Library plans for the future, it is important that we understand your perceptions and expectations so that we can provide the services you need.

In a few weeks, you may receive an email providing you with a link to a **Library Service Quality Survey**. By responding to this survey, you can help us improve Library services. The survey is part of a North American effort led by the Association of College and Research Libraries to measure service quality. We would greatly appreciate your help.



Also, as a follow up to the survey, the Library is recruiting for **focus groups**. If you are a student and interested in sharing your Library experiences, please send an email message to **David Schoen** at schoen@niagara.edu. Focus groups will be held over the next two years, and participants will receive \$10 for about 1.5 hours of their time.

Children's Literature Collection Expanded



Thanks to a large donation of books by **Dr. Donna Kester-Phillips** of the College of Education, the Library is in the process of expanding the **Children's Literature Collection** from about 150 books to more than 600 books. The books will be shelved on the second floor of the Library. This is a temporary location, as we are planning to create a nicer home for them on the lower level of the Library.

Document Delivery Enhanced

Last year the Library began **delivering photocopies of articles to patrons electronically** via email attachments. This could sometimes be a problem because some email systems (like Yahoo or Hotmail), would not accept large attachments.

The Library recently installed a new version of its ARIEL document delivery software that should solve this problem. Now, instead of receiving the article via an attachment that can clog your inbox, **you will be sent an email pointing you to a web site where the document is stored**. You will be able to download and print it just like any other file.



Staff News

- **Samantha Gust**, Reference/Interlibrary Loan Librarian, has been appointed to serve on the Resource Sharing Committee of the Western New York Library Resources Council.
- Reference Librarian **Kristine Kasbohm**, became the first recipient of the Library's Excellence in Customer Service Award in December 2002. Congrats!
- Congratulations to **Donna Yelder**, Coordinator of the Cataloging Dept., for being named NU's Employee of the Month for October 2002.

Did You Know?

You can **renew your books online!** Click the **"My Account"** tab in the **Online Book Catalog** and type in the barcode number that appears on your NU ID Card. Give it a try at www.niagara.edu/library/catalog.html.

Niagara University Library
Lewiston Road
Niagara University, NY 14109

Library Hours
716-286-8000

Circulation and Reserve
716-286-8020

Reference Assistance
716-286-8022

Book/Periodicals Purchasing
716-286-8007

Cataloging
716-286-8015

Director's Office
716-286-8001

Interlibrary Loan
716-286-8013

FAX
716-286-8030

Web Site
www.niagara.edu/library

Email
reflib@niagara.edu

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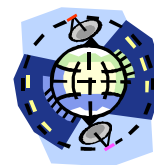
Getting Help When You Need It: Virtual Reference Pilot Project



You may soon see a link to a **Virtual Reference Service** on the Library's web site, which will allow you to receive immediate research assistance from a reference librarian. Niagara University Library is participating in a pilot project with several other colleges to test the feasibility of the service, which will be available a few hours per day. Please help us test this service by going online and asking questions!

Library Hosts Teleconference

With the support of the Western New York Library Resources Council, Niagara University Library hosted a satellite teleconference on December 11, 2002 in Dunleavy Hall called "**Safeguarding our patrons' privacy: what every librarian needs to know about the USA Patriot Act and related anti-terrorism measures.**" It provided not only a legal and social overview of this new legislation and its enforcement but also practical suggestions and procedures that can be implemented to deal with it.



Thanks go to **Joseph Umhauer**, Head Cataloger/Systems Administrator, for coordinating this well-attended and well-received event, which was co-sponsored by the American Association of Law Libraries, the American Library Association, the Association of Research Libraries, the Medical Library Association and the Special Libraries Association.

Goodbye AP IDEAL, Hello ScienceDirect!

SCIENCE @ DIRECT

In cooperation with the Psychology and Biology Departments, the Library has initiated a subscription to **ScienceDirect**, which is the electronic journal platform for Elsevier Science. **AP IDEAL** no longer exists because Academic Press is now part of Elsevier Science.

The Library subscribes to a subset of the larger ScienceDirect collection, including what was formerly the **AP IDEAL** collection, as well as about 100 additional journals.

<http://www.niagara.edu/library/scidir.html>

From on campus you can see the list of journals to which the Library subscribes by clicking the **Journals** button near the top of the ScienceDirect home page and then selecting "**Display: Subscribed Journals.**"

If you are a *current student or employee of Niagara University*, you may search ScienceDirect from off campus. Contact **Samantha Gust** for more information. Call **716-286-8031** or send an email request to gust@niagara.edu (please make sure to include your name and student ID number in your message).



Database News

AP IDEAL is now integrated into **ScienceDirect**. Please see the story on **page 2** for more detailed information about the Library's subscription to the **ScienceDirect** database.

The Library recently re-instituted a subscription to **World Development Indicators (WDI)** on CD-ROM. The WDI 2002 CD-ROM database contains over 550 time-series indicators for 207 countries and 18 country groups, covering 1960 to 2000, and offers mapping, charting and data export formats. The Tables function presents more than 5 sets of country tables, covering specialized topics such as social indicators, economic indicators, education, and population projections. This database is located on a computer behind the Reference Desk.

Current NU students and employees may search most Library databases off campus by obtaining a user ID and password. There are several ways to do this. Choose the method that works best for you:

- If you are a student, **log into your myNU account**. The *Trouble logging in* link will tell you how to determine your first-time user name and password. After you login, click the *Resources* tab at the top of the page. Then look for the *Library* category. There you will see a link to *Passwords For Off-Campus Access to Library Databases*.
- Or **stop by the Reference Desk** and ask for a password sheet.
- Or call the Reference Desk at **716-286-8022**.
- Or send an email request to **reflib@niagara.edu**. Please remember to include your name and student ID number in your message. You should receive a reply within 24 hours.
- Or use the online form located at **www.niagara.edu/library/reqpass.html**. You should receive a reply within 24 hours.



Book News

The Library recently added the second edition of the **Encyclopedia of Education** to its collection. This set is located in the Reference Collection on the main floor of the Library at call number **Ref LB 15 .E47**.

Another recent addition is the second edition of the **New Catholic Encyclopedia**. You can find this set in the Reference Collection at call number **Ref BX 841 .N44**.

The second edition of the **World Press Encyclopedia : A Survey of Press Systems Worldwide** is another significant addition. This set is shelved in the Reference Collection at call number **Ref PN 4728 .Q53**.

Do you know of a book that you think the Library should acquire? Please tell us about it! If it is suitable for the collection, we will order it. Just complete the online form located at **www.niagara.edu/library/bksugg.html**. Thank you!

Recreational Reading: Recent Additions

FICTION

- **The Hour Before Dark**
by Douglas Clegg
- **Chasing the Dime**
by Michael Connelly
- **You Shall Know Our Velocity**
by Dave Eggers
- **Middlesex**
by Jeffrey Eugenides
- **Crow Lake**
by Mary Lawson
- **Life of Pi**
by Yann Martel
- **Rapture**
by Susan Minot
- **The Dive From Clausen's Pier**
by Ann Packer
- **Lullaby**
by Chuck Palahniuk
- **White Teeth**
by Zadie Smith
- **The Little Friend**
by Donna Tartt
- **In Her Shoes**
by Jennifer Weiner
- **The Golden Age**
by John C. Wright

NON-FICTION

- **Jump the Shark : When Good Things Go Bad**
by Jon Hein
- **What to Expect When You're Expecting**
by Heidi Murkoff, Arlene Eisenberg and Sandee Hathaway
- **Faith: Trusting Your Own Deepest Experiences** by Sharon Salzberg

The **Recreational Reading Collection** is located on the Main Floor of the Library between the Circulation Desk and the Reference Collection.



Library Services

Hours of Operation

School Year

Monday-Thursday	8 am to Midnight
Friday	8 am to 8 pm
Saturday	10 am to 5 pm
Sunday	Noon to Midnight

Summer

Monday-Thursday	8 am to 9 pm
Friday	8 am to 4 pm
Saturday	10 am to 4 pm
Sunday	Closed

Visit the Library web site (www.niagara.edu/library) or call **716-286-8000** for exceptions to these hours during exam week, breaks, and holidays.

Reference Assistance

Reference Librarians are on duty during all the hours the Library is open to help you find information. The Reference Department also offers a **Reference Assistance by Appointment** program, which is designed to provide you with the undivided attention and assistance of a Reference Librarian. You may also ask questions via email at reflib@niagara.edu or by phone at **716-286-8022**.

Circulation Services

By presenting a valid Niagara University ID card, students of the University may **borrow and keep out up to 25 Library books**. The loan period is 28 days, and books may be **renewed one time** either in person, or by phoning the Circulation Desk at **716-286-8020**, or electronically via the **"My Account" module** of the Online Book Catalog. Overdue fines are **20 cents per book, per day**. The fee for a lost book is a **minimum of \$50.00** (expensive books can be more).

Interlibrary Loan and Document Delivery

If the Library **does not own an item you need**, we can almost always obtain it for you from another Library. This is called **Interlibrary Loan**. Please remember to start your research early enough so that you can take advantage of this service. If you wish to **obtain an article from a journal, magazine, or newspaper that the Library owns**, we will photocopy the article for you and send it to you. This is called **Document Delivery**. You can submit your request for materials electronically on the Library web site.

Borrowing Books From Other Libraries

There are two ways to obtain a book that Niagara University Library does not own. You can use the Library's Interlibrary Loan System, or you can make use of the **Library Access Project**, which will allow you to go to and check out books from other college libraries in Western New York. You can get a special card to do this at Niagara University Library's Reference Desk. It is called a **LAP** or **INFOPASS** card and will allow you to check out books from most of the college libraries in Western New York.

Study Rooms and Vending Machines

There is a **silent study room** located on the upper level of the Library to the right with tables, comfortable chairs and study carrels. There are also two **group study rooms** located in the Library. One is located on the upper level of the Library to the left, and the other is located on the lower level of the Library to the left. A **lounge** is also available on the second floor. It contains **vending machines**.

Fax Service

The Library can send or receive your **personal faxes up to 10 pages** in length. Please go to the Reference Desk and talk to a Reference Librarian to initiate this process.

Computer Training Lab

The Library maintains a **Computer Training Lab** on the lower level of the building to the right. It is used to **train students how to use Library databases to do research**. But when it is not being used for training purposes, the room is available for **students to work individually** using Library databases, the Internet, or Microsoft Office. The Lab is equipped with a networked printer. **For students and staff of Niagara University, the first 20 pages of printing are free. Anything over 20 pages is 3 cents per page.**

Access to Databases From Outside the Library

In an attempt to make your research easier and more convenient, the Library provides **remote access** through the World Wide Web to most of its database subscriptions. Please see www.niagara.edu/library/onlres.html. Most of the databases do not require a password if you are connecting from anywhere on campus. If you are **connecting from home** via your own Internet Service Provider, you will need to obtain **passwords** from a Reference Librarian.

Contact Us

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Lewiston Road
Niagara University, NY 14109

Web: www.niagara.edu/library
Email: reflib@niagara.edu
Phone: 716-286-8000